

Enquiry form

Your details:

Please complete this form with the specific details of your enquiry.

| Title: | Forename(s): | Surname: | | |
|---------------------------------|-----------------------------|--|----------------------------|--|
| Address Line 1 | : | | | |
| Address Line 2 | 2: | | | |
| Address Line 3 | 3: | | | |
| Address Line 4 | 4: | | | |
| Postcode: | | | | |
| Tel (Home): | | Tel (Work): | Tel (Mobile): | |
| Email: | | | | |
| RAC members | ship number (if available): | | | |
| | | | | |
| If you're not | the vehicle owner, pled | ase provide their details below: | | |
| Title: | Forename(s): | Surname: | | |
| Address Line 1 | l: | | | |
| Address Line 2 | 2: | | | |
| Address Line 3 | 3: | | | |
| Address Line 4 | 4: | | | |
| Postcode: | | | | |
| Tel (Home): | | Tel (Work): | Tel (Mobile): | |
| Email: | | | | |
| RAC members | ship number (if available): | | | |
| Relationship to | o you: | | | |
| | | | | |
| Please tick to on their beho | | permission from the vehicle owner to | o deal with this complaint | |
| Yes | No | (You'll need to provide written permission from the vehicle owner when submitting your Enquiry Form) | | |

| Vehicle details | |
|--------------------------|--|
| Vehicle registration: | |
| Make of vehicle: | |
| Model of vehicle: | |
| Current mileage: | |
| | |
| Approved Dealer details | |
| Name of business: | |
| Business address line 1: | |
| Business address line 2: | |
| Town/City: | |
| County: | |
| Postcode: | |
| Business contact number: | |
| Business email address: | |
| | |
| Details of complaint: | |
| Details of complaint. | |
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| Details of complaint (continued): | | |
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| Outcome you're seeking (please be specific regarding costs): |
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| Please tick to confirm you've raised your concerns with the Approved Dealer and they've either provided their final response to you, or more than eight weeks has passed since you raised your concerns with them: |
| |
| Yes No |
| |
| Please remember to attach all your supporting information and evidence, including a copy of your final response from the business. |
| Please send your completed enquiry form and all the information you'd like us to consider to either: |
| Email: racclientsupportteam@assurant.com |
| Post: RAC Approved Dealers, The Warranty Group, The Aspen Building, Floor 2, Mitcheldean, Gloucestershire GL17 0AF. |

If you require and assistance completing this form, please email us directly at **racclientsupportteam@assurant.com**.